

Questions & Answers

What if an exchange does not work out, what if a child is not happy or misbehaves in a family?

Both parents involved are the sole judges and are expected to assume responsibility. A host may terminate the exchange at any time if the visiting child misbehaves and a visiting child may terminate the exchange any time if he is not happy.

Within the EO family we would expect that all members deal with such issues in a professional and courteous manner.

EO cannot assume responsibility for such matters as they will always remain subjective.

Having said that, the EOYX member-leader team will be there to facilitate any conflict resolution or to help find an alternative family. Please don't hesitate to contact the EO Youth Exchange team even if you have first doubts. The member and spouses leadership team comprises professionals who are used to dealing with difficult situations in family environments.

Statistics from outside EO suggest, that approx. 5% of exchanges don't work. The mismatch will typically materialize quickly. Statistics suggests that there is a near 100% success rate, when the children have been relocated to other families. There are some rare cases of permanent program abortion, typically when children are home sick.

How do you ensure the host family will look after my children properly or my child does not end up in a family that is not trust-worthy?

It is not the responsibility of EO to ensure your child visits the right family. It is solely your responsibility. EO only offers a match-making service between EO members who are willing to host a child from another member and children of EO members, willing to acquire an international experience.

You may contact other EO members in the same chapter that you know personally or visit the host personally to get a first hand impression.

We encourage involved families to meet as families. This will only contribute to building an even tighter knit within the EO community.

Please also refer to our document „safety note“.

How much will the exchange cost?

There is no set rule. It is up to the involved parties to agree and assess any costs involved.

Please refer to our document „rules of engagement“ to see what costs would be expected to be covered by the hosts and what costs would be expected to be covered by the visiting child.

Will my child be insured abroad?

It is solely your responsibility to ensure appropriate health care and personal liability insurance for your child. Most insurance companies in your country will not cover your child in foreign countries and/or may not cover if the stay is longer or of different nature than a family holiday.

Does my child need a visa?

It is solely your responsibility to check any legal or immigration law aspects. Please note that most countries will require your child to have student or other visa even if your country has a visa waiver program with the destination country for holiday or business visit.

Compliance with immigration laws needs to be taken very seriously as it is a criminal offense in most countries not to comply with such laws.

Please contact EO Youth Exchange at contact@eoyx.org if you have any question or if you would like to make any recommendations to change or ammend this document.